Ashwin C

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Experience

KVA Management Nov 2026 - Present
Business Analyst / Product Owner *Bengaluru, India*

- Shape **workflows, requirements, and prototypes for Hospitelligence**, a new hospitality SaaS product spanning maintenance, sales, purchasing, budgets, and operational oversight.
- Prioritize the **product backlog** with product and technical leads, balancing business needs and dependencies through sprint-ready stories and acceptance criteria.
- Translate **user feedback into product refinements** and validate requirements through user reviews and UAT, resolving gaps with engineering and QA.
- Set up initial **Dwolla (NMI) APIs** and integration docs, refining requirements through customer/vendor calls. Supported **Symmetry Software** payroll-tax integration.

Tata Consultancy Services (Client: JPMorgan Chase CCB) Aug 2021 - Oct 2026
Software Developer - Systems Engineer *Bengaluru, India*

- Expanded from software engineering into recurring **business analysis and product delivery**, translating Home Lending and Auto Finance workflows into requirements, stories, acceptance criteria, and validation plans.
- Combined **Java and Spring Boot software engineering** with REST API, data-mapping, and service-dependency analysis to clarify integration needs and assess proposed changes.
- Recommended **credit changes before fee updates**, adopted by the team to avoid repeat fee work.
- Built **Advanced Excel AI metrics dashboards and weekly reports** used in leadership and unit-head reviews, plus separate cybersecurity and Microsoft 365 access reports.
- Coordinated **UAT, regression testing, releases, and post-release checks**, communicating risks and investigating issues through SQL, logs, Splunk, and Grafana.

U&I Trust May 2025 - Present
Centre Leader (Volunteer) *Bengaluru, India*

- Run **Vihana centre**, leading **31 volunteers supporting 36 students**, setting teaching/project plans, training volunteers, and making day-to-day operational decisions.
- Lead weekly planning and debriefs, maintain class logs, coordinate volunteer training and child-protection practices, and manage learning materials, orders, and inventory.

Skills

Product: Product Discovery, Requirements, Prototyping, User Feedback Analysis, Backlog Prioritization
Delivery & Analysis: User Stories, Acceptance Criteria, Backlog Management & Refinement, UAT, Release Management, Stakeholder Management, Agile/Scrum, SQL, Advanced Excel, Tableau
Technical & Tools: API Integrations, Python, Java, AWS, Jira, Confluence, Git, Bitbucket, Claude Code, GitHub Copilot, ChatGPT Codex

Projects

Vihana Volunteer OS: Addressed volunteer attendance and coordination needs with RSVP, session logs, rosters, and reporting workflows.
Spending Companion: Built a personal Android app converting banking SMS into on-device transactions, merchant categories, budgets, and safe-to-spend guidance.

Certifications

Claude Certified Developer Foundations (CCDV-F), Google Cloud Professional Cloud Developer, Google Cloud Associate Cloud Engineer, Registered Scrum Basics, Introduction to Software Product Management (University of Alberta)

Education

MVJ College of Engineering Bengaluru, India
Bachelor of Engineering in Electronics and Communication Engineering *2017 - 2021*

- Co-authored *Enhanced Data Encryption in IoT using ECC Cryptography and LSB Steganography*, IEEE, 2021.